

2021 Avera vLEAD Leadership Series: Feedback Cultures and Empowering Teams (Enduring Material)

** An e-learning course available on the Avera portal **

Avera CE Portal

Program Goal

This session is a recording of a virtual coffee chat with Dr. Kevin Post and Christa Henderson, discussing feedback culture and empowering teams to move through challenging conversations. Dr. Post and Christa shared insights and engaged audience in question and answer conversation.

Objectives

- 1 Discuss how successful teams and high quality leadership lead to an improved health care delivery system.
- 2 Articulate the need for feedback and open channels of communication in teams.
- 3 Understand how to identify potential blind spots within team communication pathways.
- 4 Apply intentional tactics to add feedback to daily practice both individually and within teams.

Outcome: 80% of learners will self-report an increase in knowledge of the tools utilized in order to effectively lead their teams by the end of the activity.

Target Audience: Physician, Nurse, Nursing Facility Administrator, Social Worker, Leaders

Completion Requirements

- View the entire video
- Complete the post-test
- Complete the evaluation

Physicians

Avera is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Avera designates this educational activity for a maximum of **0.75 AMA PRA Category 1 Credits(s)**[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses (NCPD)

Avera is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. A total of **0.75** contact hours can be received upon completion of this education activity.

Social Workers

Avera Health Provider #1029 is an approved provider of continuing education by the South Dakota Board of Social Work Examiners. Social Workers will receive **0.75** continuing education clock hours for participating in this course.

Nursing Facility Administrators

Avera is an approved provider of continuing education for South Dakota through the South Dakota Board of Nursing Facility Administrators. This educational activity is approved for **0.75** hours for nursing facility administrators.

Additional Information

Feedback person for this educational activity is: Robyn.ewalt@avera.org
Enduring material available from 07/15/2021 to 12/31/2022
This course content was reviewed on 07/15/2021

Disclosure Policy

Due to the regulations required for CE credits all conflict of interest that persons in a position to control or influence the education must be fully disclosed to participants. In observance of this requirement we are providing the following disclosure information: all relevant financial relationships disclosed below have been mitigated.

Name of individual	Individual's role in activity	Name of commercial interest/Nature of relationship
TANYA DIETRICH, BA RT(R)(M)	Committee Planning Member	Nothing to disclose
Debbie Kooiker, BA	Committee Planning Member	Nothing to disclose
Faith Minnich Kjesbo, MA	Committee Planning Member	Nothing to disclose
Vonda Reed, BS	Committee Planning Member	Nothing to disclose
Amy Skoglund, RN, BSN	Content Expert - Committee Member, Nurse Planner	Nothing to disclose
Christa Henderson	Faculty	Nothing to disclose
Kevin Post, DO	Faculty	Nothing to disclose
ROBYN EWALT, BA	Lead Planner	Nothing to disclose